



PATRON CONDUCT POLICY

If a patron is creating a disturbance or causing problems in Desert Foothills Library, the library staff has the authority or right to tell that patron to leave the library. If that patron refuses to comply and continues to cause problems, the police can then be contacted to eject that patron from the library.

The Desert Foothills Library provides access to knowledge and information through reading, writing, and contemplation, providing patrons the right to use materials and services without being disturbed or impeded, and providing patrons and employees a secure and comfortable environment.

- A patron who engages in any activity that materially disrupts the use of library facilities, collections, or services by patrons or materially disrupts the ability of the staff to perform its duties shall cease such activity immediately upon request by library personnel.
- In such instances involving minors, identification will be requested and the incident may be reported to the parent or guardian.
- If, following a request, the patron fails or refuses to comply or responds to the request in an abusive fashion, he or she will be required to leave the library premises immediately for the balance of that calendar day. If he or she fails to leave, the police will be summoned.
- Library personnel will record instances in which patrons are required to leave the library. Upon the 2nd recorded instance in which a patron is required to leave the library premises within a thirty-day period, the Director shall bar the patron from use of library premises for a period of thirty days. Parents or guardians of minors will be notified in writing after the 2nd recorded instance in which a minor is required to leave the library and advised of the consequences of any further recorded instances.
- Parents wishing to appeal such action may do so upon written request to the Board of Directors.
- In the event a patron barred from the use of the library attempts entry to the library during any such period of exclusion, the police will be summoned and informed of the prior action.