



PATRON SERVICES

Desert Foothills Library serves a diverse public with unique individual needs and levels of ability to conduct research independently.

Reference service and materials are available to all regardless of the age, race, sex, social, or economic status of the patron. Reference service and materials are available during all hours the library is open and are provided in response to all forms of inquiry including but not limited to patrons in the library, the telephone, library website and email. The reference questions of patrons visiting the library are given the highest priority. All requests for information receive an answer or status report as soon as can be made available.

In the instance of legal, medical, investment, or tax reference questions, the staff can only guide the patron to the material available on the topic of interest. The staff cannot evaluate or interpret the information provided nor can the staff define the meaning of terms, offer investment advice, select income tax forms, or serve as a surrogate for a professional in any of the fields listed above. If all materials within the library are beyond the understanding of the patron, the patron will be advised to consult with a professional from the above listed fields for additional information or advice.

Items designated as reference materials, regardless of format, may not be removed from the library.

PHOTOCOPY SERVICE

The library provides a staff run photocopier machine for the patron's convenience. Copyright laws are to be followed by all patrons wanting photocopies. The Library has no responsibility for personal violations of copyright law.